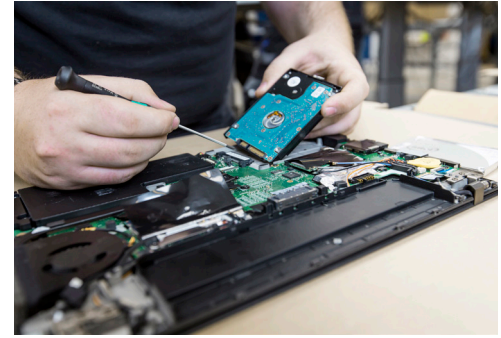
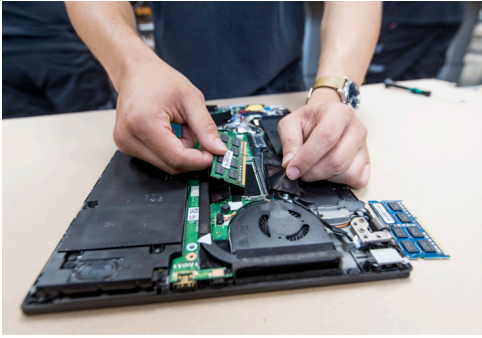


# RMA GUIDE



1. Please visit the link: <https://tier1asset.com/rma-application-form-2/>
2. Please fill out the sections according to **Fig .1.**
3. When you have completed the return form correctly, click **"Submit"**.
4. You will now receive an email confirming that your return form is received and a contact person is allocated at Tier1 Asset to deal with your return form. Do not reply to this email address.
5. You will receive a new e-mail with an approval or a rejection for your request of returning goods no later than **the next working day** from receipt. If an approval is granted, you will receive an RMA reference number and an instruction on how and where to send the returning goods.



**Fig .1.**

RMA Application Form

\* Required fields

Accept terms\* | [Read RMA policy before continuing](#)

Company Name\*

Contact Name\*

E-mail\*

Phone number\*

Returned Product

Product type\*

Desktop

Serial no.\*

Do not include dashes, slashes or other special characters.

Reason\*

Choose

Error description\*

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

- a. Remember to read and accept our terms.
- b. In the drop-down, menu "Product type" please select the correct product you want to return.
- c. Then fill out a description in English of the error or defects in the "Error description" field. Please write to us in English only.

## Contact Us

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